
Organised by the Luton Clinical Commissioning Group for long term medical condition: Diabetes Mellitus.

Date & Venue

Diabetes Group Meeting
Luton & Dunstable Hospital
Friday 7th March 2014 (13.30Hrs to 15.00Hrs)

Purpose

a) Discussion regarding the differences and processes between the data provided by the NDA (National Diabetes Audit) and that of the QOF (Quality & Outcomes Framework) 2011/2012.

- It was confirmed the NDA data was correct.
- Data to be validated against QOF
- QOF data shows improvement 2012/2013

b) Regarding the Integrated Hub it was agreed KPI (Key Performance Indicators) to be included in future meetings.

- Group requires a complete session to determine its outcome and will meet again on 21st March 2014.
- A two year plan required to increase all outcomes to achieve a better national average.

c) The referral process was discussed indicating a single referral form.

- Better to use: electronic process, fax and NHS.net preferred.
- Hand written forms need to be legible so the correct procedures can be implemented.
- Fax, electronic processes and use of NHS net preferred.
- Referrals from community and hospital become urgent. Urgent but not referred by GP to hospital.

d) On 1st April 2014 the hypoglycaemic process will be operational.
This will ensure Hypo Pathway service is communicated in primary care and information via practice nurses, practice managers and GP feedback via Cascade, Gellifish & PLT.

- Still require acute data on number of admissions for hypoglycaemia, coding difficult.
- Referral & information will be sent to GP.
- Issues raised by GP’s regarding referrals from other services were allocated as GP’s referral. This should be reflected within the umbrella service data.

e) Education process had improved in Luton and was over the national average for education referrals and intake. This information will be relayed to the appropriate team.

f) Steroid protocol review is in process to enable patients to manage their steroid programme. Identified on the Beds website. Luton GP’s require this protocol on Gellifish as soon as possible.

g) Repeat prescriptions and pharmacists regarding insulin orders to be reviewed / managed. Concerns lead to possible over ordering. This was relaxed as patients order their own quantity of insulin when required not the pharmacists. This will be discussed at the meeting in April.

**Conclusion /Synopsis**

This was my second meeting with the Diabetes Group which I found informative and interesting. I raised the issue regarding the DVLA process as discussed in previous meeting. Due to the various items required for this agenda, it was decided to leave this item for another time.

*C Alldis*

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